



TAYLOR'S MUSIC LESSONS AGREEMENT

Private and Group Lessons

Welcome to Taylor's Music Store & Studios! In collaboration with local, independent music instructors, Taylor's has provided lessons on almost every instrument for over 90 years. We are committed to providing high-quality music education with professional instructors who will ensure that your lessons are both educational and enjoyable. In addition to private lessons, Taylor's offers group lessons for both children and adults. We maintain over 20 music studios, a recital hall, waiting rooms, and clean restrooms for the convenience of our students and their families. So that you may have the best experience possible, please review our studio policies regarding scheduling, billing, and attendance. We are pleased to have you join the Taylor's family!

PAYMENT & COMMUNICATION

1. Lessons Program Manager: Kate Shealy is your contact for any questions related to private or group lessons at Taylor's. She can be contacted at (610) 696-1812 x113 or lessons@taylorsmusic.com.
2. Registration Fee: New students are required to pay a one-time fee of \$25.00 which authorizes enrollment in the Taylor's Lessons Program. A registration form must be submitted for each individual student and may not be combined with another family member. The registration fee will be processed upon submission of the registration form. Unless Taylor's is unable to accommodate the student's schedule or preferred instructor, this fee will not be refunded. If lessons are suspended for 3 months or more, the registration fee will be charged upon return.
3. How to Pay: All students are required to keep a credit card on file for monthly autopay. Billing is processed on or around the 20th of each month for the next month's lessons, which guarantees your time slot with your teacher of choice each month regardless of attendance. Lessons will automatically renew monthly unless written notification is received prior to billing on the 20th of each month. Please contact lessons@taylorsmusic.com to suspend or discontinue lessons.
4. Lesson Fees: Lesson rates are set by the instructors. During 4-week months you are charged for 4 lessons and during 5-week months you are charged for 5 lessons. Students will be credited in the event of an instructor absence/cancellation.
5. First Payment: Because billing takes place one month in advance, the student's first payment will include lessons from the current month of enrollment through the end of the next month. After the first payment, students will be billed monthly as described above.

ATTENDANCE

1. Be Prompt: Please be on time. Late students will receive a short lesson.
2. Student Cancellations: Similar to camps or other extra-curricular activities, **there are no credits, discounts, or refunds for student absences for any reason, even if advance notice is given.** Your monthly payment covers the weekly lessons provided as well as reserves your lesson day/time in advance for the duration of the month. If you need to miss a lesson, the instructor should be notified at least 24 hours in advance. If possible, a make-up lesson may be arranged at the teacher's discretion based on their availability. Make-up lessons are not guaranteed. Please ask your instructor about their make-up policy.
3. Teacher Cancellations: If a teacher needs to be absent, your account will be credited unless your teacher provides a make-up lesson. Please speak to your instructor about their make-up policy.

4. **Holidays:** New Year's Eve, New Year's Day, Easter, Memorial Day, July 4th, Labor Day, Thanksgiving, Christmas Eve, and Christmas Day are closed for lessons with no charge. At the discretion and availability of your instructor, holiday make-up lessons may be available either remotely or in-person. If your scheduled lesson day falls on a holiday, please speak to your instructor in advance about their holiday make-up lesson policy.
5. **Store Closures:** In the event of a store closure due to severe weather, students who receive in-person lessons on that date will be credited. Because travel is not required, students who receive remote lessons on days when the store is closed will not be credited. At the discretion of your instructor, make-up lessons may be available. If you take lessons in-person, please speak to your instructor about their make-up policy regarding store closures.
6. **Summer Lessons:** Standard monthly rates apply for the summer. Students are encouraged to continue lessons through the summer to hold desired lesson times and continue to progress on their instrument.

GENERAL

1. Every effort will be made to accommodate the student's preferred teacher and weekly lesson day/time. If your preferred teacher is unavailable, the Lessons Program Manager will make recommendations for other instructors based on the student's age, experience level, stylistic preferences, and goals.
2. Lessons **may not begin** until the registration form is submitted, the \$25 registration fee is processed, and payment is received for the month in which the student has scheduled their first lesson.
3. Lessons will not be provided for accounts that are delinquent, including if your credit card is declined due to changes in payment information. It is the responsibility of the student, parent, or legal guardian to contact the Lessons Program Manager with any updates to payment information.
4. Students may be required to purchase books or sheet music. Please ask your instructor what materials are needed.
5. Parents are welcome in the studio during their child's lesson.
6. Periodic free student recitals may be organized by your teacher in our recital room.
7. Students are encouraged to take lessons in-person, however, remote private and group lessons may be available. Those entering Taylor's for in-person lessons agree to read and abide by all notices of safety policies.

AGREEMENT

I authorize Taylor's Music Store & Studios to charge my credit card a one-time fee of \$25.00 upon registration. I understand that my credit card will be charged on or around the 20th of each month for the following month's lessons. My lesson fee is based upon the weekly rate of my instructor as posted on www.taylorismusic.com/lessons. I do not receive refunds, discounts, or credits for lessons I miss for any reason. I will advise Taylor's of any change to my billing information. This authority is in effect until Taylor's Music Store has received written notification to discontinue or suspend lessons by the 19th of the month, effective the following month. **Cancellations that occur between the 20th and 30th of the month will receive a refund less a \$30 processing fee. Cancellations that occur after the 1st of the month will not be refunded.** I understand that I am responsible for any fees assessed from credit card chargebacks or collections due to delinquent accounts. Lessons will not be provided for accounts that are delinquent.



Taylor's Music Store & Studios

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